

April 2024: Unresponsive Chatters (Dan Yeazel)

We appreciate your heart and desire to minister with us. This is a unique opportunity to reach those who may not hear the good news otherwise.

From time to time, you may encounter chatters who are unresponsive or confused as to the nature of this chat site. This may be a bit frustrating.

Sadly, as people scroll through social media, they may randomly click on our link without any idea of our purpose. They don't notice "JesusCares" as they log on and often are not expecting a live person on the other end.

Pay attention to the topic at the beginning as it may give some insight as to their motive for logging on to our chat site.

On the English side, we run campaigns in India and get a lot of requests for Instagram followers. The ECHO system does filter some of these out, but due to misspellings (Flowers. Fallow, etc), many get through. Another clue would be to see a number (100k, 10,000, etc) in the topic box.

One of our ministry partners, Meant for More, seems to market loneliness and relationships. Many of the chatters view this as a dating site. There are times a coach can turn this chat spiritual, but don't be surprised when they realize our purpose and log off.

Sometimes, there is simply no response. The best thing to do is to greet them again and give it a minute or so for them to respond. You would mark these as "No Response."

Any of these types of chatters would not be considered trolls. Trolls are those that are intentionally trying to disrupt what we do here by being silly or obscene.

Since the internet is worldwide, we do encounter those that do not speak English. Please do not try to translate as this has been proven to be very ineffective. Google Translate and other machine-generated translation services can cause more confusion than is beneficial.

The trolls or other chatters who are not here for the proper reasons should be given the Outcome of "Other" when you close the conversation.

I encourage you to not be discouraged if you accept a chat request and there is no response, or if you encounter a chatter not seeking a spiritual conversation. You may certainly try to respond and guide the chat to matters of faith but, in most cases, this is not what they are seeking.

Thank you for your faithfulness.